Check-in Inventory Report





Example House From Template, Wales, EG123

TENANT NAMEJoe Bloggs

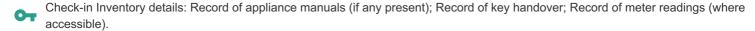
REPORT CONFIRMED BY Richard Abbots

REPORT CONFIRMED DATE 30/11/2017

TENANCY TYPESingle

TENANCY START DATE 30/11/2017

This report contains





Detailed descriptions of all fixtures & fittings.

Disclaimer and check-out guidance details.

Property Information

Detached property with front and rear gardens.

Glossary of Terms

For guidance, please find a glossary of terms used within this report:

Condition

Very Poor: Extensively damaged/faulty. Examples: large stains; upholstery torn; very dirty.

Poor: Extensive signs of wear and tear. Examples: stains/marks/tears/chips.

Fair: Signs of age. Examples: frayed; small light stains/marks; discolouration.

Good: Signs of slight wear. Examples: generally lightly worn.

New Item: Still in wrapper or with new tags/labels attached. Recently purchased, installed or decorated.

Cleanliness

Very Poor: Not cleaned. Requires cleaning to a good or excellent standard.

Poor: Item dusty or dirty. Requires further cleaning to either good or excellent

Fair: Evidence of some cleaning, but signs of dust or marks.

Good: Item cleaned and free of loose dirt.

Excellent: Item immaculate, sparkling and dust free.

Status Icons

Disagreed by tenant

Needs repair

Beyond fair wear and tear

Needs replacing

Missing



Check-in Inventory Details



Safety certificates and landlord legislation compliance checks

Landlord/Agent licensed through 'Rent Smart' scheme

Gas safety certificate present

Smoke alarm present on each level. Test function working.

Electrical safety certificate present

Carbon monoxide alarm present in any room with solid fuel burning source. Test function working.

Energy Performance Certificate present

Check-in Inventory Procedures

Keys photographed, tested & handed over

Key Photo (30/11/2017)



Appliance manuals photographed & handed over

Utility Details



) Gas Check

Meter Serial

N/A

Meter Supplier EDF: 0113 820 7117 **Meter Location** Exterior/cabinet (front)

★ Electricity Check

Meter Serial

Meter Supplier

Meter Location

Communal entrance utility cupboard

N/A

NPower: 0800 073 3000

Water Check

Meter Serial

N/A

Meter Supplier

N/A

Meter Location

N/A

Utility Readings

Gas

Electricity

Water

30/11/2017

12135

13151

N/A

Utility Photos

Utility Photo 30/11/2017



Utility Photo 30/11/2017







Utility Photo 30/11/2017





The small thumbnail images in this section can be used as a reference point. Larger copies of these images can be found in the 'Room Image Library' section towards the end of this report.

Entrance/Hallway				
Item	Description	Condition	Cleanliness	
General Overview (10 photos)	Clean and tidy. Neutral smell (no smoking or pet odours).	Good	Good	
Front Door	Free of marks and scratches to front side and reverse. Glazing in a good clean condition.	Good	Good	
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good	
Ceiling	Free of marks, mould and cobwebs.	Good	Good	
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good	
Smoke Alarm (1 photo)	Ceiling mounted alarm. Test function working. Note to tenant: Please test periodically.	Good	Good	
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good	
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good	
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good	
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	• Good	Good	
Floor (4 photos)	Free of stains, marks and scratches.	Good	Good	

Entrance/Hallway Photos

General Overview





















Smoke Alarm

(30/11/2017)



Floor

(30/11/2017)



(30/11/2017)







(30/11/2017)



Dining Room			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Table	Free of scratches and marks to surface. Legs appear securely fixed.	Good	Good
Chair	Free of marks and scratches. Legs appear securely fixed.	Good	Good

Living Room/Lounge			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Fireplace	Mantelpiece free of marks, scuffs and stains.	Good	Good
Sofa	Free of tears, scuffs and stains.	Good	Good
Coffee Table	Free of marks and scratches to surface. Legs appear securely fixed.	Good	Good
Bookshelf	Free of marks and scratches to shelving. Appears securely fixed.	Good	Good
TV Bracket	Free of marks and scratches. Appears securely fixed.	Good	Good
TV	Free of scratches and screen intact. Remote control present with working batteries.	Good	Good

Conservatory			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Ceiling (conservatory)	Free of marks, mould and cobwebs. Glazing/panels intact.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Patio Doors	Windows intact and free of mould to edges. Handles intact and doors open smoothly.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Skirting Board	Free of marks, dents and dust.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Coffee Table	Free of marks and scratches to surface. Legs appear securely fixed.	Good	Good
Sofa	Free of tears, scuffs and stains.	Good	Good
Chair	Free of marks and scratches. Legs appear securely fixed.	Good	Good

Kitchen			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Kitchen Cupboards/Units	All handles and hinges intact. Free of items inside. Free of stains underneath sink. Free of grease and food residue inside.	Good	Good
Kitchen Drawers	All handles and runners intact. Free of items inside. Free of grease and food residue inside.	Good	Good
Kitchen Worksurfaces	Free of marks and scratches. Free of grease and food residue. Free of dust.	Good	Good
Kitchen Sink	Free of scratches and cracks. No food residue or grease present. Plug present.	Good	Good
Hob	Free of grease and food residue. Free of dust. Dials/knobs intact.	Good	Good
Oven	Free of grease and food residue inside. Seal intact and door hinge functioning smoothly.	Good	Good
Extractor Cooker Hood	Hood filter free of grease and food residue. All bulbs/spots in working order. Fan switches are responsive.	Good	Good
Microwave	Free of grease and food residue inside. Buttons/dials clean and intact to front. Bulb working inside.	Good	Good
Fridge	Clean and free of food residue inside. No cracks or damage to trays and shelving. Bulb in working order.	Good	Good
Washing Machine	Seal is clean and intact. No signs of damage to drum inside. Door hinge is functioning smoothly. Detergent drawer is clean.	Good	Good
Dishwasher	Free of food residue in filter. Rack hinges functioning smoothly. Machine door opens smoothly.	Good	Good
Table	Free of marks, scratches and stains to surface. Legs appear securely fixed.	Good	Good
Chair	Free of marks and scratches. Legs appear securely fixed.	Good	Good
Cutlery	Free of rust and food residue.	Good	Good
Crockery	Free of cracks, chips and food residue.	Good	Good
Saucepans	Free of rust and food residue. Handles and lids present and intact.	Good	Good
Fire Extinguisher	Maintenance label within 'use by' date.	Good	Good
Fire Blanket	Wall mounted quick release fire blanket.	Good	Good
Dustpan and Brush	Present and intact.	Good	Good
Mop and Bucket	Present and intact.	Good	Good
Vacuum Cleaner	Present and intact.	Good	Good

Utility/Laundry Room			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Kitchen Worksurfaces	Free of marks and scratches. Free of grease and food residue. Free of dust.	Good	Good
Kitchen Cupboards/Units	All handles and hinges intact. Free of items inside. Free of stains underneath sink. Free of grease and food residue inside.	Good	Good
Kitchen Sink	Free of scratches and cracks. No food residue or grease present. Plug present.	Good	Good
Kitchen Drawers	All handles and runners intact. Free of items inside. Free of grease and food residue inside.	Good	Good
Washing Machine	Seal is clean and intact. No signs of damage to drum inside. Door hinge is functioning smoothly. Detergent drawer is clean.	Good	Good
Tumble Dryer	Seal is clean and intact. No signs of damage to drum inside. Door hinge is functioning smoothly.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good

Toilet			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Switches/Cord	Switch/cord present and intact.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Sink/Basin	Basin intact and free of cracks/chips. No gaps to sealant around edges. Clean and free of hairs. No limescale present to taps.	Good	Good
Toilet	Free of cracks/chips. Flush intact. Seat secure and intact. Clean inside and to tank/base.	Good	Good
Toilet Fixings	Securely fixed.	Good	Good

Stairway/Landing			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Bannister/Hand Rail	Appears securely fixed and intact. Free of marks and scratches.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Loft Hatch	Free of marks and scratches.	Good	Good
Smoke Alarm	Ceiling mounted alarm. Test function working. Note to tenant: Please test periodically.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Skirting Board	Free of marks, dents and dust.	Good	Good
Boiler/Storage Cupboard	Free of marks and scratches to front side and reverse of door. Free of items and rubbish inside.	Good	Good

Bedroom			
ltem	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Sockets & Switches	All sockets and switches present and intact with no signs of damage.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Storage Cupboard/Wardrobe	Free of marks and scratches to front side and reverse of door. Door hinges intact. Free of items and rubbish inside.	Good	Good
Shelf	Free of marks and scratches. Appears securely fixed.	Good	Good
Desk	Free of marks and scratches to surface. Legs appear securely fixed.	Good	Good
Deskchair	Free of marks, scratches and stains. Legs appear securely fixed.	Good	Good
Drawers	Free of marks and scratches. Handles, runners intact and functioning well. Free of items inside.	Good	Good
Bedside Cabinet	Free of scratches and marks. Handles, runners intact and functioning well. Free of items inside.	Good	Good
Lamp	Desk lamp free of marks, scratches and stains. Bulb in working order.	Good	Good
Bed Base	Bed base slats intact and frame appears secure with legs intact.	Good	Good
Mattress	Appears free of stains and tears.	Good	Good
Mattress Protector	Fitted to mattress and free of marks/stains.	Good	Good
Pinboard	Wall mounted and securely fixed.	Good	Good
Mirror	Wall-mounted mirror. Free of marks, chips and smears.	Good	Good
Waste Bin	Free of refuse inside.	Good	Good

Ensuite			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Extractor Fan	Responsive when switched. Free of dust inside.	Good	Good
Switches/Cord	Present and intact.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Shower Cubicle/Screen/Tray	Screen intact. Hinges/runners functioning well. No gaps to sealant. Tray clean and intact.	Good	Good
Shower	Securely fixed to wall. Clean and free of limescale and mould. No gaps to sealant.	Good	Good
Sink/Basin	Basin intact and free of cracks/chips. No gaps to sealant around edges. Clean and free of hairs. No limescale present to taps.	Good	Good
Toilet	Free of cracks/chips. Flush intact. Seat secure and intact. Clean inside and to tank/base.	Good	Good
Cabinet	Securely fixed to wall. Free of soiling/stains inside. Free of items inside. Hinges functioning well.	Good	Good
Mirror	Wall-mounted and securely fixed. No cracks/chips. Free of smears and dust.	Good	Good
Bathroom Fixings	Securely fixed.	Good	Good

Bathroom			
Item	Description	Condition	Cleanliness
General Overview	Clean and tidy. Neutral smell (no smoking or pet odours). EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good
Door Frame & Skirting	Free of marks, dents and dust.	Good	Good
Ceiling	Free of marks, mould and cobwebs.	Good	Good
Light Fittings	No cobwebs present to light fittings. All bulbs in working order.	Good	Good
Extractor Fan	Responsive when switched. Free of dust inside.	Good	Good
Switches/Cord	Present and intact.	Good	Good
Walls	Free of marks stains and scuffs. No picture hooks, raw plug or filled holes present.	Good	Good
Windows and Sills	Sills free of marks and mould. Windows intact and free of mould to edges.	Good	Good
Radiator	Wall mounted radiator(s) free of marks and scuffs. All valve caps present and intact.	Good	Good
Floor	Free of stains, marks and scratches.	Good	Good
Shower Cubicle/Screen/Tray	Screen intact. Hinges/runners functioning well. No gaps to sealant. Tray clean and intact.	Good	Good
Shower	Securely fixed to wall. Clean and free of limescale and mould. No gaps to sealant.	Good	Good
Bath	No gaps to bath sealant. Exterior panel intact. Clean and free of debris inside. Plug present.	Good	Good
Sink/Basin	Basin intact and free of cracks/chips. No gaps to sealant around edges. Clean and free of hairs. No limescale present to taps.	Good	Good
Toilet	Free of cracks/chips. Flush intact. Seat secure and intact. Clean inside and to tank/base.	Good	Good
Cabinet	Securely fixed to wall. Free of soiling/stains inside. Free of items inside. Hinges functioning well.	Good	Good
Mirror	Wall-mounted and securely fixed. No cracks/chips. Free of smears and dust.	Good	Good
Bathroom Fixings	Securely fixed.	Good	Good

Front Garden			
Item	Description	Condition	Cleanliness
Overview (External)	Good seasonal order. Fencing appears secure. No rubbish present. EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good

Back Garden				
Item	Description	Condition	Cleanliness	
Overview (External)	Good seasonal order. Fencing appears secure. No rubbish present. EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good	
Shed	Hinged door with padlock present. Free of items inside.	Good	Good	
Greenhouse	Glazing intact. Free of rubbish inside.	Good	Good	

Integral Garage				
Item	Description	Condition	Cleanliness	
Overview (Garage)	Empty inside. Free of rubbish. Garage door in working order. EXAMPLE ONLY - NO PICTURES ADDED.	Good	Good	
Door (Internal)	Free of marks and scratches to front side and reverse.	Good	Good	
Floor (Garage)	Free of oil and paint stains.	Good	Good	
Walls (Garage)	Free of oil and paint stains.	Good	Good	
Ceiling (Garage)	Intact and free of damage.	Good	Good	
Garage Door	Runners intact and functioning well.	Good	Good	
Sockets & Switches	All sockets and switches present and intact.	Good	Good	
Light Fittings	All bulbs in working order.	Good	Good	



Was the tenant present during the inspection

NO

I hereby confirm approval of the accuracy and contents of the information contained within this report and my responses (if/where provided). I have also read, understood and agree to the disclaimer information contained within this report. I hereby confirm that the test function button of any smoke and carbon monoxide alarms (where present) in my property are/were in working order (alarm sounds when pressed) at the start of my tenancy. I also understand that it is my responsibility to ensure that any smoke or carbon monoxide alarms are tested and batteries replaced (where required) during my tenancy. Furthermore, in the event any such alarm becomes faulty, I will inform my landlord or managing agent with immediate effect to arrange a replacement.

Inspector Signature

RABUES

Name: Richard Abbots

Date:

30/11/2017 at 5:12am

Tenant Signature

Name:

Joe Bloggs

Date:

30/11/2017 at 5:16am

Email address: getbusy@inventoryhive.co.uk **IP address:** 51.148.44.195

Location:





The term 'Inspector' is used hereafter to define the Inventory Hive software user that is responsible for completing this property report. It is the duty and ultimate responsibility of the Inspector and Tenant to agree upon the accuracy of this report.

This inventory has been prepared by an inspector who is not an expert in buildings, furnishings, decorations, woods, antiques or a qualified surveyor.

This inventory relates only to the furniture and all the landlord's equipment and contents in the property. It is no guarantee, or report on, the adequacy of, or safety of, any such equipment or contents, merely a record that such items exist in the property at the date of preparing the inventory and the superficial condition of same.

The inspector will not take water readings unless the meter is clearly visible within the property or attached to an exterior wall at low accessible level.

Windows throughout the property have not been tested for function or operation. Descriptions are purely based on the superficial appearance of windows, frames and locks. The inspector can accept no liability arising from any failure of the windows or parts thereof to function properly at all.

Inspectors do not check gas or electrical appliances and give no guarantee with regard to the safety or reliability of such items. It should be noted that inspectors are not required to inspect smoke or carbon monoxide alarms, testing such alarm 'test functions' may occur. However, this is no guarantee, or report on, the adequacy of these alarms. It is merely a record that batteries were present (if tested) upon completion of this report.

The inspector cannot undertake to move heavy items of furniture or to make searches in inaccessible locations such as loft spaces, cellars, locked rooms and high level cupboards, or to unpack items. Inspectors reserve the right not to handle or move items deemed to be fragile or valuable. In addition, the inspectors reserve the right not to handle items that may be of a health hazard and to generalise/summarise on such items deemed to be unsuitable for further inspection.

Furniture and furnishings (Fire) Safety Regulations 1988 – (1993)

The fire and safety regulation regarding furnishings, gas, electrical and similar services are ultimately the responsibility of the instructing principle. Where the inventory notes "Fire Label Present", this should not be interpreted to mean the item complies with the "furniture and furnishings (fire) (safety) (amendments) 1993". It is a record that the item had a label as described or similar to that detailed in the "guide" published by the Department of Trade and Industry January 1997 (or subsequent date). It is not a statement that the item can be considered to comply with the regulations.

Safety Certificate and Legislation Compliance

The safety certificate and legislation compliance checklists in this report are no guarantee, or report on, the adequacy of, or safety of, any such liability contents, merely a record that such steps have been offered by the Inventory Hive software to highlight issues that may exist at the property at the date of preparing this report. Inventory Hive accepts no responsibility for the contents of these steps. It is the responsibility of the Inspector and Tenant to agree upon the accuracy of these steps.

Health & Safety / Insurance Risk-Avoidance Steps

The safety certificate and legislation compliance checklists in this report are no guarantee, or report on, the adequacy of, or safety of, any such liability contents, merely a record that such steps have been offered by the Inventory Hive software to highlight issues that may exist at the property at the date of preparing this report. Inventory Hive accepts no responsibility for the contents of these steps. It is the responsibility of the Inspector and Tenant to agree upon the accuracy of these steps.

Guidance Notes to Tenants

What should I know about the check-out process?

At the beginning of the tenancy it is important to note any specific discrepancies on the inventory that you do not agree with i.e marks on walls, carpets, etc. If no such additional notes are made via the electronic process at the start of the tenancy, the inventory will be deemed as accepted as read.

The condition of the property at the start of the tenancy, as described in the inventory will be compared to the condition of the property at the end of tenancy. Details of any alterations to the property after the inventory has been agreed upon will be recorded by an inspector (Inventory Hive user).

A 'Check-Out' report will be conducted to determine any changes to the inventory. The tenant should gain permission from the managing agent/landlord if they wish to remove or store any items during the tenancy and this should be confirmed in writing by the managing agent/landlord.

The inspector cannot undertake to move heavy items of furniture or to make searches in inaccessible locations such as loft spaces, cellars, locked rooms and high level cupboards, or to unpack items. Inspectors reserve the right not to handle or move items deemed to be fragile or valuable. In addition, the inspector reserves the right not to handle items that may be of a health hazard and to generalise/summarise on such items deemed to be unsuitable for further inspection.

What should I know before the check-out report is created?

All items should be returned to their original position (as detailed on the inventory); this includes stored or boxed items not used during the tenancy. Any items listed as 'Item Missing' can often result in a replacement cost or a charge being made. Managing agents/landlords may also charge for the removal of unapproved items left by a tenant at the end of the tenancy that were not included in the original inventory.

At the time of the property 'Check-Out' all personal items (including consumable items) should have been removed and cleaning of the property completed. Generally, no further cleaning is permitted once the 'Check-Out' inspection has commenced. Tenants should be advised of the date and time of the 'Check-Out' and provide access, or let the appointed inspector know the details of their departure of the property. Additional costs are sometimes charged by managing agents/landlords if the inspector is not able to complete the 'Check-Out' inspection due to the tenant not being ready to vacate or if they are delayed.

The 'Check-Out' report is advisory and is based on information available to the inspector at the time of the 'Check-Out'. It must not be treated as a final statement of tenant responsibility. It remains the responsibility of the agent/landlord and tenant to fully agree any issues and/or deductions (if any) from the deposit.

Issues to look out for during the tenancy...

Cleaning

Soiling is not considered to be 'Fair wear & Tear', (as defined by the House of Lords as 'reasonable use of the premises by the tenant and the ordinary operation of natural forces, i.e; the passage of time). Generally speaking, tenants are liable for the property to be cleaned to the same standard as detailed in the inventory at the start of the tenancy.

Soft Furnishings

Excessive discolouring which cannot be attributed to sun bleaching and/or the passage of time, soiling or damage may result in repair or cleaning costs being charged by tenants. Discolouration due to smoke, staining, burns or tears to curtains may also incur costs.

Flooring

Carpets should either be professionally cleaned or vacuumed including edges and corners depending on the level of soiling and/or the terms of tenancy agreement. Receipts for professional cleaning should be given to the inspector at the time of the 'Check-Out' inspection. Hard floors require sweeping and mopping where necessary (in accordance with any specialist cleaning materials/advice provided by the managing agent/landlord). Tenants are often charged by the managing agent/landlord for repairs or replacement costs due to soiling, staining or damage such as cigarette or iron burns.

Decoration

As specified in the majority of tenancy agreements, tenants should gain signed, written permission (keep a copy) from the managing agent/landlord prior to putting nails, pins and other fixtures into walls and ceilings and should avoid the use of tac or tape. Additional marks/fittings are often noted at the 'Check-Out' and any damage or repair work required is often charged to tenants by managing agents/landlords.

Beds & Linen

Mattresses, divan bases, pillows, and duvets are often inspected for soiling where practically possible. Costs may be incurred by tenants for clearing, compensation or a percentage of the replacement charge by the managing agent/landlord in the event that any such items are soiled beyond that noted to the inventory. Beds should not be made up at the time of the 'Check-Out' inspection and any linen should be left clean, pressed and folded.

Kitchen Surfaces and Sinks

Kitchen surfaces and sinks are often inspected for knife cuts, cup marks, scorch and burn damage. Using appropriate items such as chopping boards and heat pads will help prevent damage.

Crockery, Chinaware, Kitchen Utensils

These items are often checked for soiling, chips and damage. If damage has occurred that is not considered as consistent with 'fair wear and tear', compensation or replacement costs may be incurred by the tenant.

Keys

All keys listed in the inventory should be kept safe and handed back at the 'Check-Out'. When keys get lost or are not returned to the managing agent, landlord or inspector, tenants are often charged for replacement keys or possibly for the changing of locks. Any additional keys cut during the tenancy should also be returned to the tenant.

Gardens & Exterior Areas

Most tenancy agreements state that the tenant is responsible for the maintenance of gardens and exterior areas such as driveways unless agreed in writing otherwise. This includes the cutting of lawns, weeding and maintaining the garden, paths, driveways, flowerbeds etc according to the season. If the standard is found to be below the condition as detailed to the inventory, (with consideration given for a change in season) tenants are often charged for necessary work to bring the affected area back the required level.